

# A Visual Guide to the **SHARED RESPONSIBILITY MODEL**

Although Software-as-a-Service (SaaS) applications are great for business, your cloud data is vulnerable and needs extra protection. The shared responsibility model clarifies how security responsibilities are divided between you and SaaS providers.



## CLOUD SERVICE PROVIDER RESPONSIBILITY

- ✓ Protects your physical infrastructures, including servers and hardware.
- ✓ Ensures you can access resources and services smoothly.



## CUSTOMER RESPONSIBILITY

- ✓ Routinely backs up data.
- ✓ Secures data through encryption.
- ✓ Manages user accounts and passwords.
- ✓ Ensures only authorized personnel have access to systems and assets.



## SHARED RESPONSIBILITY

- ✓ Cloud provider keeps your business secure, but you must protect your data.
- ✓ You can't solely rely on security tools shared by cloud providers.
- ✓ Every cloud provider has a different approach to security responsibilities.
- ✓ Work with your IT service provider to develop a holistic security plan for your business.



**Don't leave your data vulnerable.  
Contact us for expert SaaS backup solutions.**